



Stress in the workplace is on the increase with 27% of employers reporting higher levels of absence due to stress in the last 12 months.*

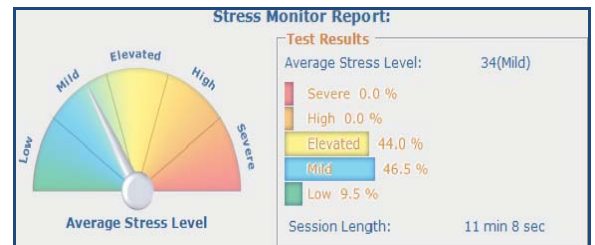
Stress levels within the Contact Centre sector are now the highest of all reported workplace sectors and will continue to present a considerable barrier to effective operational performance unless managed. Whilst stress affects each individual differently the one constant is that high stress levels, left unmanaged, will eventually harm both the individual and the organisation.*

However, before you can manage stress you must first be able to measure it and our unique STRESSMONITOR biometric monitoring solution enables us to do just that. By measuring stress we can begin to control it and thus improve performance, customer loyalty, employee wellbeing and ultimately brand image.



- Increased Operational Performance
- Better Recruitment Profiling
- Reduced Absence Levels
- Increased Employee Motivation
- Improved Employee Retention
- Reduced litigation risk
- Enhanced customer satisfaction

STRESSMONITOR provides you with an accurate, scientifically validated, biological marker of individual stress levels. The biometric data required for this measurement is collected, within ten minutes, using a small wireless sensor at the individuals desktop during which they continue to work as normal.



STRESSMONITOR enables us to provide you with a range of simple, easy to read graphical reports which clearly illustrate the current stress at individual, departmental and organisational levels.

We have a number of services available which are designed to support a range of operational requirements. To find out more about these contact us and break the cycle of stress within your organisation.